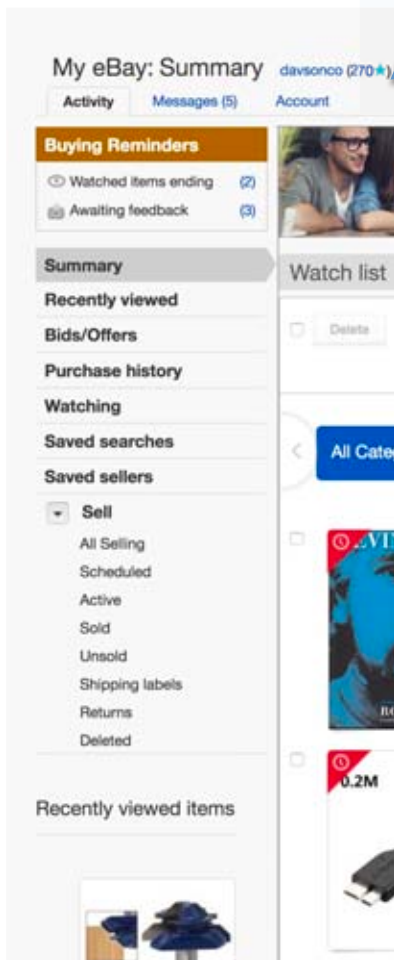
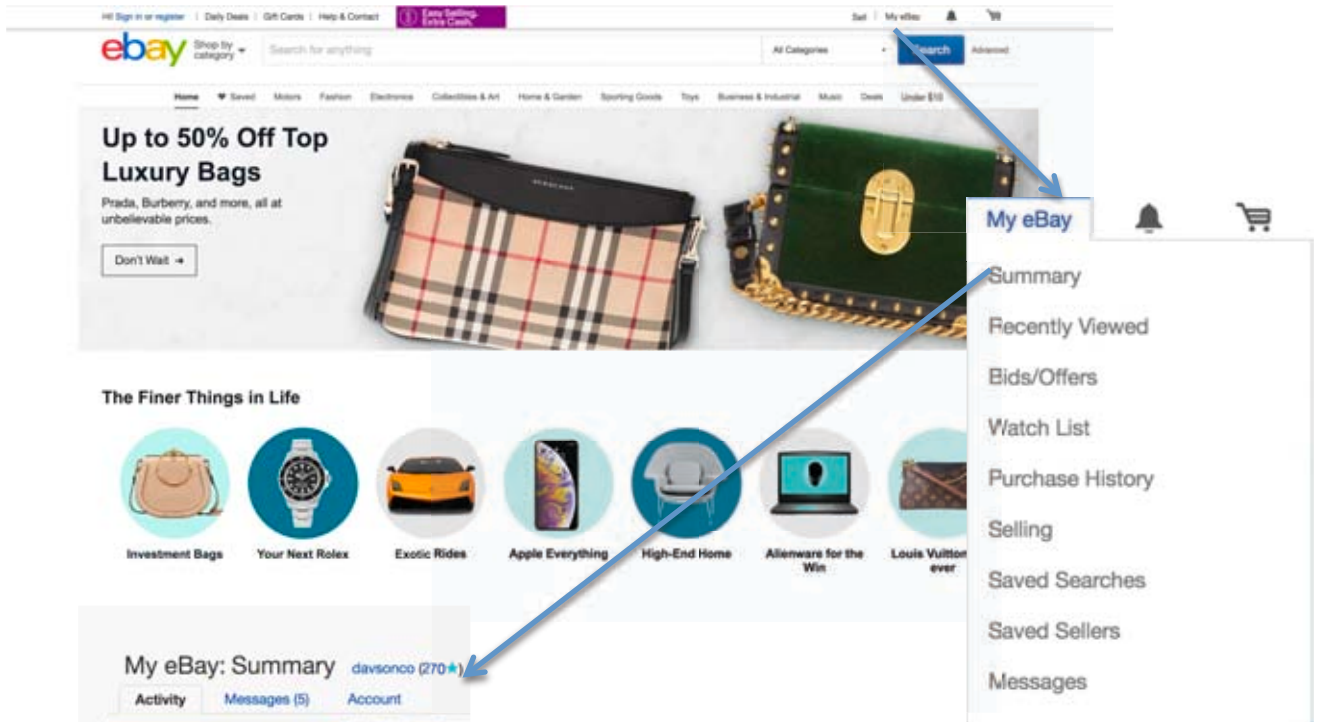


BUYING ON EBAY

Prepared by David Muir (February 2019)

Sign in



Summary – list of what you are watching

Recently viewed – any items you have searched for

Bids/Offers – Auction items you have bid for or offers from the seller for items you have been outbid on

Purchase History – Items you have bought

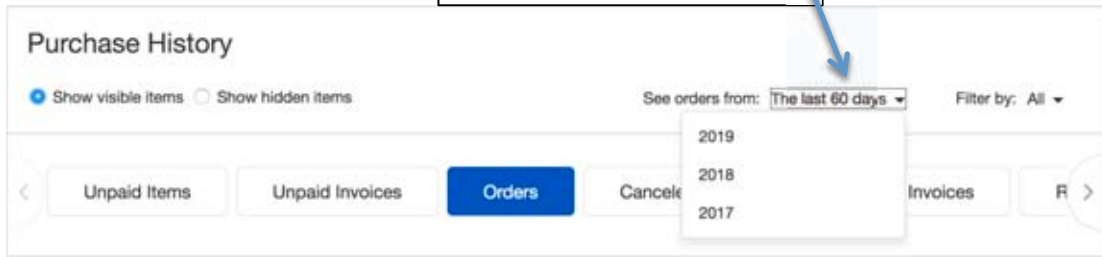
Watching – You can select a number of items to keep an eye on (without having bid) – compare prices

Saved searches – waiting for a particular item, use this to let you know when more re added

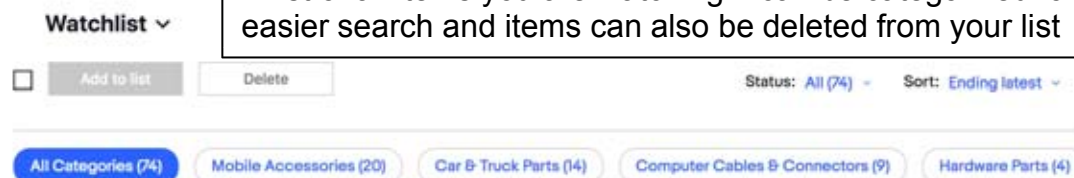
Saved Sellers – keep an eye on a particular seller's new items offered for sale



Check out according to when item was bought

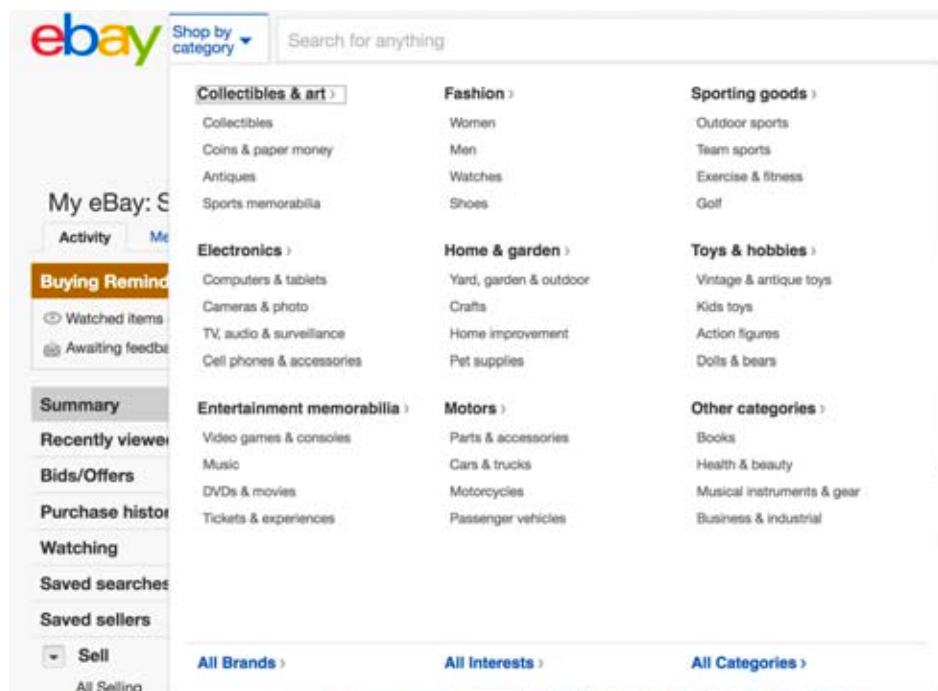


A list of all items you are watching – can be categorized for easier search and items can also be deleted from your list



BUYING:

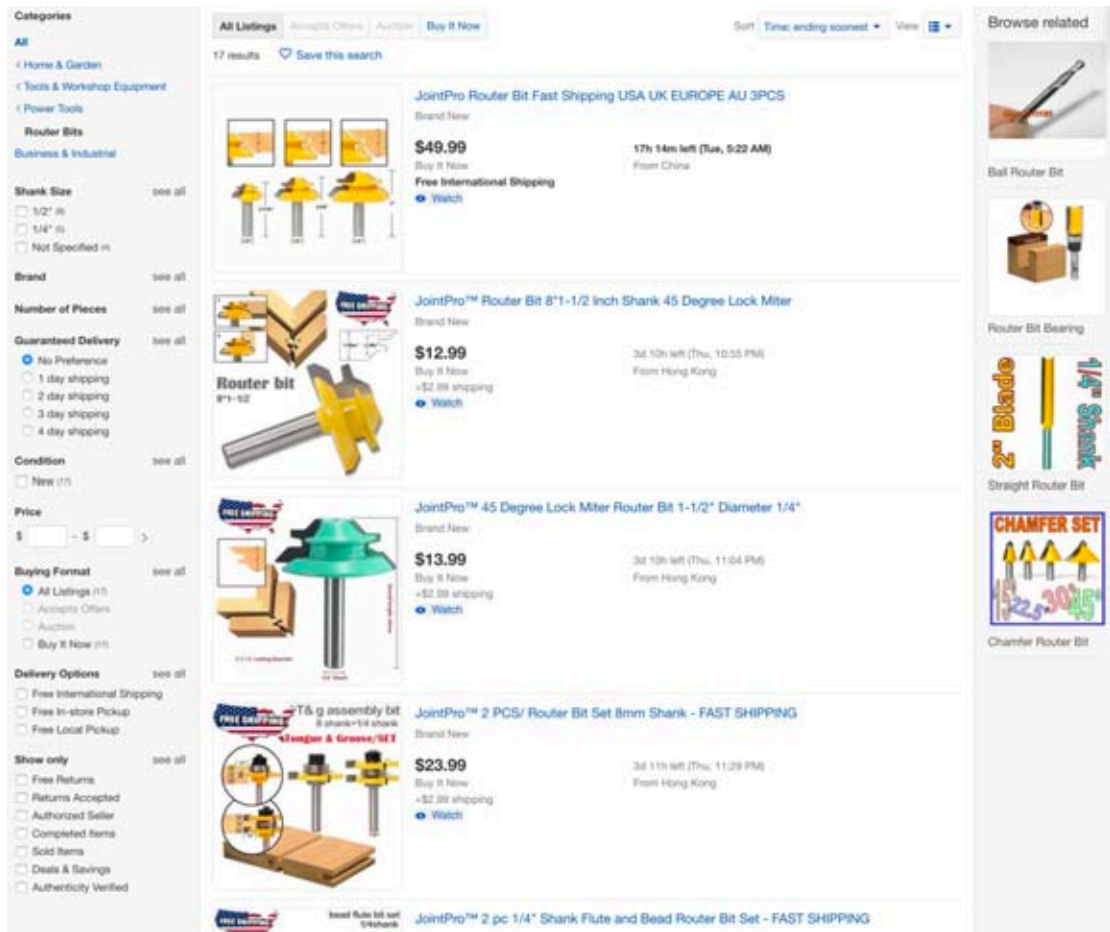
When searching, simply type in what you are looking for into the search bar at the top. It might be necessary to qualify what you are looking for by specifying a category to narrow the search



It might be necessary to try a few variations of wording to narrow down what you are looking for.

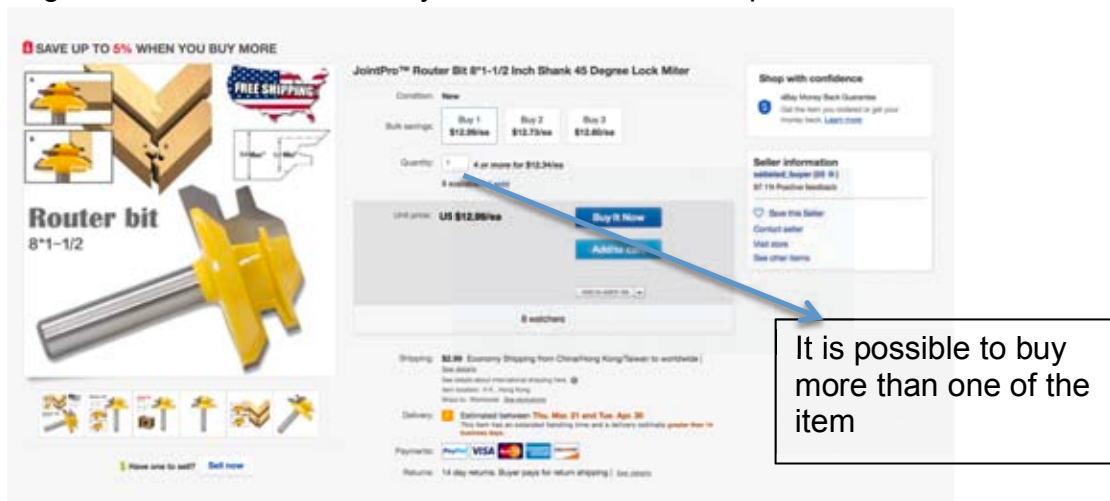
After typing in your search, press ENTER on your keyboard (or the SEARCH button on the screen at the end of the search bar entry point) to be presented with a list of related items.

Depending on what you are searching for, a filtering list will appear on the left-hand side of the screen. This will allow you to narrow the search down (e.g. only from an Australian seller, free postage, auction/buy now items, free/paid delivery....)

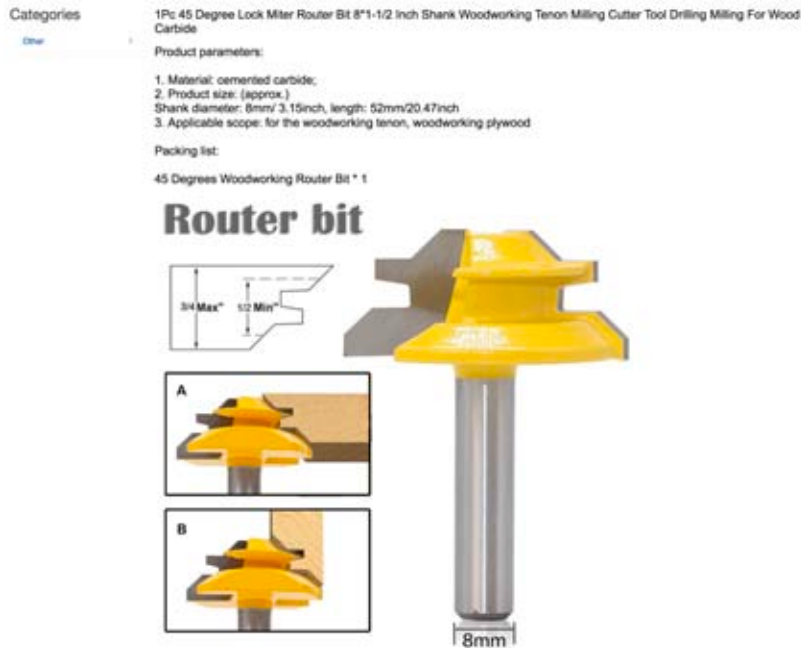


The information displayed on this page is a summary of the sale items – noting price/delivery costs/how long the item is to be on sale and point of origin. (There is a link that can be click on to watch the item)

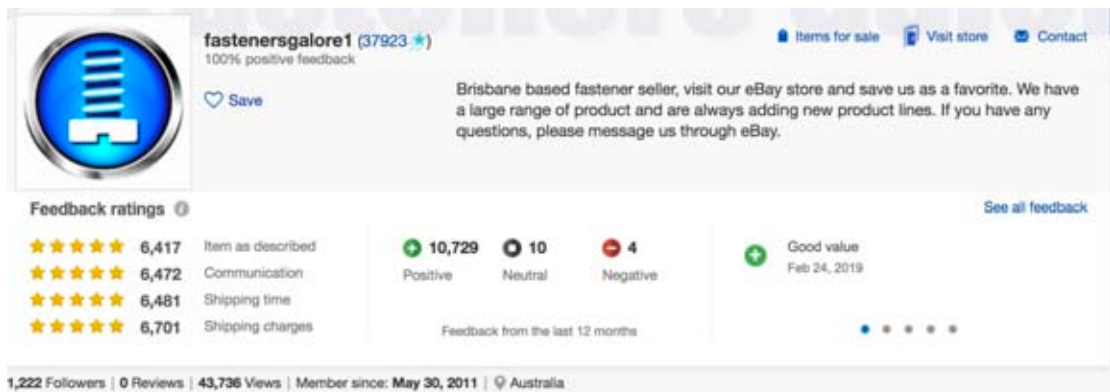
Clicking on the blue text will take you to a detailed description of the item.



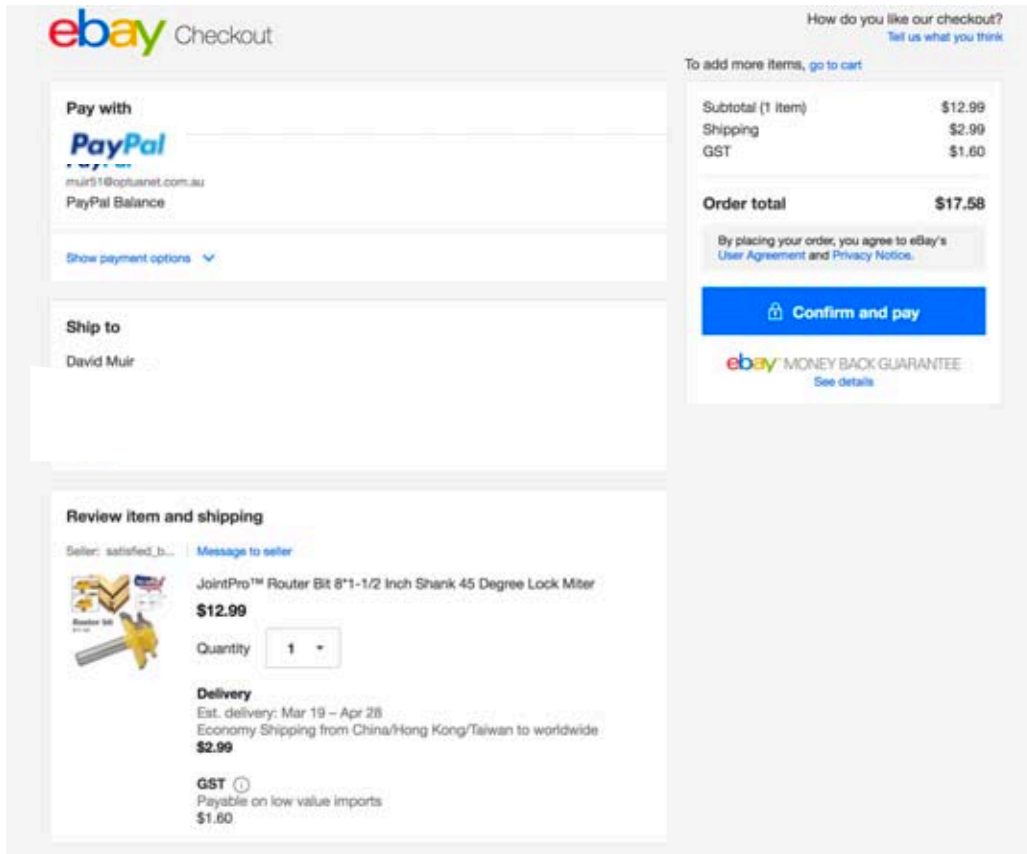
On the detailed page you will find specific information about dimensions, weight, colours, postage, etc. It is possible to 'watch' the item from here and also ask the seller a question. It is also possible to go to the seller's site to see what other items they have for sale and to save the seller to receive emails telling you when new items are listed.



Also next to the seller's name is a link to their feedback. This allows you to see how many items they have sold and how other buyers have responded to their own purchases. (When you have received your item, it is expected that feedback will be given – you also receive feedback from the seller as to their experience of selling to you). Responses can be Positive, Negative or Neutral – You are looking for a high proportion of positive responses!



If you have decided to make a purchase, click on the commit to **Buy it now** button. This will take you to the checkout screen. This will give you a detailed description of your purchase – Shipping address, estimated delivery date, cost summary (now includes GST) and payment options. Whilst direct deposit is available, most eBay sellers use PayPal. (There is also an **Add to cart** button if you are wishing to buy another different item from the same seller).

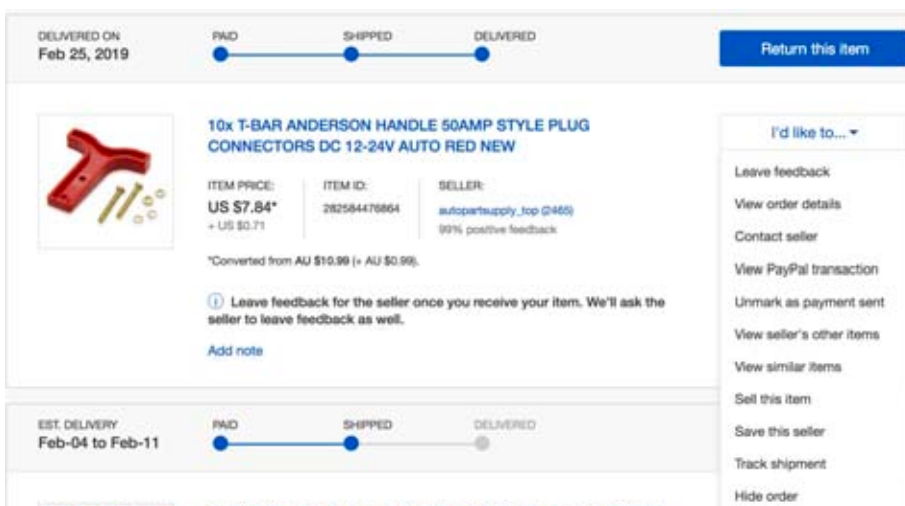


PayPal will be directly linked to your eBay account, so a purchase will take you directly to your PayPal account to confirm the payment.

PayPal offers the security that if something goes wrong with the sale (faulty, incorrect, undelivered), a request for a correction through the eBay site will have PayPal take up your issue and if the seller doesn't respond satisfactorily will refund you.

Emails from both PayPal and eBay will confirm the purchase and usually the seller will also confirm when the item has been sent. When the item has arrived, go to your Purchase History and, provided all is correct, leave feedback (link on the right side –I'd like to...).

There is a good help section in both eBay and PayPal.



Leave Feedback

All feedback



Item
10x T-BAR ANDERSON HANDLE 50AMP
STYLE PLUG CONNECTORS DC 12-24V
AUTO RED NEW
[Transaction summary](#)



Sold By:
[autopartsupply_top \(2,465\)](#)

Tracking shows this item was delivered Mon, Feb 25.

Estimated delivery date: Tue, Mar 19

How was your experience?

Rate this transaction

Positive

Neutral

Negative

Tell us more

Let us know how it went

Enter comment

Rate the details

Item description

Item condition: New



Shipping costs

Shipping cost: AU \$0.99



Shipping time

Item shipped: Mon, Feb 18



Seller communication



Select
Positive/Neutral/Negative

Enter a comment about your
experience

Give star ratings for the
categories

Click on **Leave Feedback**

Leave feedback

Cancel

Once you submit feedback, you can't change it.

Activity Messages (5)

Inbox

- All messages (5)
- From members (1)
- From eBay (4)
- ! High priority

Sent

Trash

Archive

Folders

- My Folder 1
- Add a Folder+

More options

- Save your messages
- Messages help
- Help & Contact

Announcements

- See all eBay announcements

If you have had any correspondence with the seller or eBay, it will be in your eBay Inbox.

It is important that contact with the seller ONLY be made through eBay, NOT replying or sending from your home email. (This allows eBay to keep track of conflict/problems and also prevents you from possible SPAM emails.)